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**MEMORANDUM**

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**TO: WHIRLPOOL AUTHORIZED SERVICE COMPANIES**

**FROM: MATT DAWES, NATIONAL SERVICE MANAGER**

**SUBJECT:** Integration Update

**DATE:** MAY 12, 2006

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Today Whirlpool Corporation announced a series of changes within its North American operations relating to the integration of Maytag Corporation. These moves will complement the efficiency of the Whirlpool manufacturing abilities and enhance the company's ability to compete within the highly competitive global home appliance industry.

Locations effected by the changes include three manufacturing sites, a research and development center, the former Maytag corporate headquarters in Newton, Iowa, and administrative offices in Illinois and Canada.

The press release is available on the Whirlpool corporate website at <http://www.whirlpoolcorp.com/acquisition/media/releases.html>.

The announcements do **not** impact either our Servicer relationships or our Regional Parts Distribution Centers. Therefore, as we implement the integration plans, we want to emphasize "business as usual." We will continue providing information about any contact, process or billing changes immediately, via phone and email, as the integration process advances.

As questions arise, please contact your Whirlpool Sales or Service Representative. As in the past, if you have any Maytag-specific requests, please contact your Maytag Sales or Service Representative. With your help, we will continue to deliver innovative products and services to consumers around the globe.