



Appliance Care Sales and Marketing

2000 North M-63, Benton Harbor, MI 49022

February 9, 2007

Dear Service and Dealer Companies:

As you may know, Whirlpool Corporation acquired Maytag Corporation earlier in 2006. We have taken many steps to integrate our companies. Please note: service companies and dealers buying replacement parts direct from Maytag today will need to find an authorized parts distributor to purchase replacement parts **by March 15, 2007**.

Beginning March 15, you will need to contact a Parts Distributor for assistance with your future parts ordering, parts research, and other Whirlpool or Maytag service parts needs. If you are an RV dealer please contact DTI at (800)289-0919 or one of our authorized parts distributors. To locate an authorized Parts Distributor in your area go to www.servicematters.com. Click on "Parts and Accessories," then select "Parts Distributors." This will upload a map of the U.S. (Click the state of your choice to see a listing of all authorized distributors and contact information for your area.)

Orders placed and returns or credit requests submitted on or before March 14, 2007 will be processed as they are today. After that date, however, your orders will not be accepted, and you must place your orders as described above. Please contact Whirlpool's customer service if you have questions on how your current in-process orders, back orders, returns and credits, and other account information will be addressed.

Whirlpool Corporation appreciates your continued business with our brands and hopes that you find your relationship with your Maytag parts distributor to be beneficial to your business.